

Disposition Flowchart of State Compensation Claims Submitted to Taroko National Park Headquarters

1. Unlawful acts or negligence by public servants infringe upon the freedom or rights of a person.
Inadequate installment or management of public facility causes damage to a person.
2. Claimant
3. Government agency receiving the claim
4. On site investigation with relevant agencies
5. Consultation with relevant agencies

6. Liability established. Agency liable contacts Claimant for negotiations.
7. Agency liable fails to begin negotiations within 30 days upon receiving the claim
8. No liability found. Claim denied.

9. Claim denied.
10. Claim referred to another agency.
11. Unable to identify the agency liable.

12. Negotiations concluded.
13. Negotiations fail to reach a conclusion.
14. Settlement Statement delivered to Claimant.
15. Claimant files lawsuit.
16. Ruled liable to compensate
17. Ruled not liable to compensate
18. Damages paid or restoration completed within 30 days of request

- A. The right to claim state compensation is lost if not exercised within two (2) years upon knowledge of damage.
The right to claim state compensation is also lost if not exercised within five (5) years since damage occurs.
- B. Claimant claims state compensation.
- C. Is the claim submitted to the appropriate agency?
- D. If yes, is the agency liable to compensate?
- E. Within 10 days
- F. Settlement or court ruling